DOCKET NO. 55265

JOINT APPLICATION OF	§	PUBLIC UTILITY COMMISSION
SOUTHWEST TEXAS TELEPHONE	§	
COMPANY DBA SOUTHWEST TEXAS	§	OF TEXAS
COMMUNICATIONS AND CELLCO	§	
PARTNERSHIP DBA VERIZON	§	
WIRELESS FOR APPROVAL OF AN	§	
INTERCONNECTION AGREEMENT	§	

NOTICE OF APPROVAL

This Order addresses the July 20, 2023 joint application of Southwest Texas Telephone Company dba Southwest Texas Communications and Cellco Partnership dba Verizon Wireless for approval of an interconnection agreement. The joint application meets the requirements of 16 Texas Administrative Code § 21.97; therefore, the joint application is approved effective the date of this Notice of Approval.

The applicants must file two copies of the complete interconnection agreement, one unbound, within ten working days of the date of this Notice of Approval. The copies must be clearly marked with the control number assigned to this proceeding and the language "Complete interconnection agreement as approved on August 4, 2023." Additionally, Southwest Texas Telephone must post notice of the approved interconnection agreement on its website in a separate, easily identifiable area within 15 working days of the date of this Notice of Approval. The website must provide a complete list of approved interconnection agreements, listed alphabetically by carrier, including docket numbers and effective dates. Finally, the website must provide a direct link to the Commission's website.

Signed at Austin, Texas the 4th day of August 2023.

PUBLIC UTILITY COMMISSION OF TEXAS

HUNTER BURKHALTER

CHIEF ADMINISTRATIVE LAW JUDGE

INTERCONNECTION AND TRAFFIC EXCHANGE AGREEMENT

by and between

SOUTHWEST TEXAS TELEPHONE

and

CELLCO PARTNERSHIP d/b/a VERIZON WIRELESS

for the State of Texas

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INTERCONNECTION AND TRAFFIC EXCHANGE AGREEMENT

PREFACE

This Interconnection and Traffic Exchange Agreement ("Agreement") shall be deemed effective as of March 31, 2023 (the "Effective Date"), between Southwest Texas Telephone company dba Southwest Texas Communications, a corporation organized under the laws of the State of Texas with offices at 939 S. TX Hwy 55, Rocksprings, Texas 78880 and Cellco Partnership d/b/a Verizon Wireless ("Cellco Partnership"), a general partnership organized under the laws of the State of Delaware, with offices at One Verizon Way, Basking Ridge, NJ 07920, on behalf of itself and its wireless subsidiaries and affiliates operating within the State of Texas from time to time (the "VZW Affiliates" and, together with Cellco Partnership, "Verizon Wireless"). (Verizon Wireless and Southwest Texas Telephone may be referred to hereinafter, each, individually as a "Party", and, collectively, as the "Parties").

GENERAL TERMS AND CONDITIONS

In consideration of the mutual promises contained in this Agreement, and intending to be legally bound, Verizon Wireless and Southwest Texas Telephone hereby agree as follows:

1. Application of Law

- 1.1 The construction, interpretation and performance of this Agreement shall be governed by (a) the laws of the United States of America and (b) the laws of the State of Texas without regard to its conflicts of laws rules. All disputes relating to this Agreement shall be resolved through the application of such laws.
- 1.2 Each Party shall remain in compliance with Applicable Law in the course of performing its obligations under this Agreement.
- 1.3 Neither Party shall be liable for any delay or failure in performance by it that results from requirements of Applicable Law, or acts or failures to act of any Governmental Authority.
- 1.4 Each Party shall promptly notify the other Party in writing of any action of a Governmental Authority that limits, suspends, cancels, terminates, withdraws, or otherwise materially affects, the notifying Party's ability to perform its obligations under this Agreement.
- 1.5 If any provision of this Agreement shall be invalid or unenforceable under Applicable Law, such invalidity or unenforceability shall not invalidate or render unenforceable any other provision of this Agreement, and this Agreement shall be construed as if it did not contain such invalid or unenforceable provision; provided, that if the invalid or unenforceable provision is a material provision of this Agreement, or the invalidity or unenforceability materially affects the rights or obligations of a Party hereunder or the ability of a Party to perform any material provision of this Agreement, the Parties shall promptly renegotiate in good faith and amend in writing this Agreement in order to make such mutually acceptable revisions to this Agreement as may be required in order to conform the Agreement to Applicable Law.
- 1.6 If any legislative, regulatory, judicial or other governmental decision, order, determination or action, or any change in Applicable Law, materially affects any material provision of this Agreement, the rights or obligations of a Party hereunder, or the ability of a Party to perform any material provision of this Agreement, the Parties shall promptly renegotiate in good faith and amend in

writing this Agreement in order to make such mutually acceptable revisions to this Agreement as may be required in order to conform the Agreement to Applicable Law. If within thirty (30) days of the effective date of such decision, determination, action or change, the Parties are unable to agree in writing upon mutually acceptable revisions to this Agreement, either Party may, in its sole discretion, pursue any remedies available to it under this Agreement, at law, in equity, or otherwise, including, but not limited to, instituting an appropriate proceeding before a court of competent jurisdiction, without first pursuing dispute resolution in accordance with Section 10 of this Agreement.

2. Assignment

Neither Party may assign this Agreement or any right or interest under this Agreement, nor delegate any obligation under this Agreement, without the prior written consent of the other Party, which consent shall not be unreasonably withheld, conditioned or delayed. Any attempted assignment or delegation in violation of this Section 2 shall be void and ineffective and constitute default of this Agreement. Notwithstanding the foregoing, either Party may assign this Agreement without the other Party's consent: (a) to any parent, subsidiary or Affiliate entity; (b) to any successor in interest of all or substantially all of the assets, stock or business of that Party to which this Agreement pertains; or (c) to any FCC-approved assignee or transferee of any CMRS station of a Party that is subject to this Agreement; provided, however, that in each such case under this Section 2 the assignee assumes all of the assigning Party's liabilities and duties under the Agreement.

3. Audits

- 3.1 Except as may be otherwise specifically provided in this Agreement, each Party ("Auditing Party") may audit the books, records, and documents of the other Party ("Audited Party") for the purpose of evaluating the accuracy of the Audited Party's bills. Such audits may be performed once in each Calendar Year; provided, however, that audits may be conducted more frequently (but no more frequently than once in each Calendar Quarter) if the immediately preceding audit found previously uncorrected net inaccuracies in billing in favor of the Audited Party having an aggregate value of at least \$100,000.00.
- 3.2 The audit shall be performed by independent certified public accountants selected and paid by the Auditing Party. The accountants shall be reasonably acceptable to the Audited Party. Prior to commencing the audit, the accountants shall execute an agreement with the Audited Party in a form reasonably acceptable to the Audited Party that protects the confidentiality of the information disclosed by the Audited Party to the accountants. The audit shall take place at a time and place agreed upon by the Parties; provided that the Auditing Party may require that the audit commence no later than sixty (60) days after the Auditing Party has given written notice of the audit to the Audited Party.
- Each Party shall cooperate fully in any such audit, providing reasonable access to any and all employees, books, records, documents, facilities and systems reasonably necessary to assess the accuracy of the Audited Party's bills.
- 3.4 Audits shall be performed at the Auditing Party's expense, provided that there shall be no charge for reasonable access to the Audited Party's employees, books, records, documents, facilities and systems necessary to assess the accuracy of the Audited Party's bills.

4. Authorization

- 4.1 Cellco Partnership represents and warrants that it is a general partnership duly organized, validly existing and in good standing under the laws of the State of Delaware, and that it has full power and authority to execute and deliver this Agreement and perform its obligations hereunder.
- 4.2 Southwest Texas Telephone represents and warrants that it is a corporation duly organized, validly existing and in good standing under the laws of the State of Texas and that it has full power and authority to execute and deliver this Agreement and perform its obligations hereunder.

5. Billing and Payment; Disputed Amounts

- 5.1 Except as otherwise provided in this Agreement, each Party shall submit to the other Party, on a monthly basis in an itemized form, statement(s) of charges incurred by the other Party under this Agreement.
- 5.2 Except as otherwise provided in this Agreement, payment of amounts billed for Services provided under this Agreement, whether billed on a monthly basis or as otherwise provided in this Agreement, shall be due, in immediately available U.S. funds, on the later of the following dates (the "Due Date"): (a) the due date specified on the billing Party's statement; or (b) twenty (20) Business Days after the date the statement is received by the billed Party. Payments shall be transmitted by electronic funds transfer.
- If any portion of an amount billed by a Party under this Agreement is subject to a good faith dispute between the Parties, the billed Party shall give written notice to the billing Party of the amounts it disputes ("Disputed Amounts") and include in such notice the specific details and reasons for disputing each item. A Party may also dispute prospectively with a single written notice a class of charges that it disputes. Notice of a dispute may be given by a Party at any time, either before or after an amount is paid, and a Party's payment of an amount shall not constitute a waiver of such Party's right to subsequently dispute its obligation to pay such amount or to seek a refund of any amount paid. The billed Party shall pay by the Due Date all undisputed amounts. Billing disputes shall be subject to the terms of Section 10, Dispute Resolution.
- 5.4 Charges due to the billing Party that are not paid by the Due Date shall be subject to a late payment charge. The late payment charge shall be in an amount specified by the billing Party which shall not exceed a rate of one-and-one-half percent (1.5%) of the overdue amount (including any unpaid previously billed late payment charges) per month.
- The Parties shall submit timely statements of charges to the other Party. Neither Party shall initiate credit claims or bill the other Party for previously unbilled, underbilled or over-billed charges for Services that were provided more than two (2) years prior to the applicable bill date.

6. Confidentiality

- 6.1 As used in this Section 6, "Confidential Information" means the following information that is disclosed by one Party ("Disclosing Party") to the other Party ("Receiving Party") in connection with, or anticipation of, this Agreement:
 - 6.1.1 books, records, documents and other information disclosed in an audit pursuant to Section 3;
 - 6.1.2 any forecasting information provided pursuant to this Agreement;

- 6.1.3 Customer Information (except to the extent that (a) the Customer Information is published in a directory, (b) the Customer Information is disclosed through or in the course of furnishing directory assistance, operator service, Caller ID, LIDB or a similar service or (c) the Customer to whom the Customer Information is related has authorized the Receiving Party to use and/or disclose the Customer Information);
- 6.1.4 information related to specific facilities or equipment;
- 6.1.5 any information that is in written, graphic, electromagnetic or other tangible form, and marked at the time of disclosure as "Confidential" or "Proprietary": and
- 6.1.6 any information that is communicated orally or visually and declared to the Receiving Party at the time of disclosure to be "Confidential" or "Proprietary".

Notwithstanding any other provision of this Agreement, a Party shall have the right to refuse to accept receipt of information that the other Party has identified as Confidential Information pursuant to Sections 6.1.

- 6.2 Except as otherwise provided in this Agreement, the Receiving Party shall:
 - 6.2.1 use the Confidential Information received from the Disclosing Party only in performance of this Agreement; and
 - using the same degree of care that it uses with similar confidential 6.2.2 information of its own (but in no case a degree of care that is less than commercially reasonable), hold Confidential Information received from the Disclosing Party in confidence and restrict disclosure of the Confidential Information solely to those of the Receiving Party's Affiliates and the directors, officers, employees, Agents and contractors of the Receiving Party and the Receiving Party's Affiliates, that have a need to receive such Confidential Information in order to perform the Receiving Party's obligations under this Agreement. The Receiving Party's Affiliates and the directors, officers, employees, Agents and contractors of the Receiving Party and the Receiving Party's Affiliates shall be required by the Receiving Party to comply with the provisions of this Section 6 in the same manner as the Receiving Party. The Receiving Party shall be liable for any failure of the Receiving Party's Affiliates or the directors, officers, employees, Agents or contractors of the Receiving Party or the Receiving Party's Affiliates to comply with the provisions of this Section 6.
- 6.3 The Receiving Party shall return or destroy all Confidential Information received from the Disclosing Party, including, without limitation, any copies made by the Receiving Party, within thirty (30) days after a written request by the Disclosing Party is delivered to the Receiving Party, except for (a) Confidential Information that the Receiving Party reasonably requires to perform its obligations under this Agreement and (b) one copy for archival purposes only.
- 6.4 Unless otherwise agreed, the obligations of Sections 6.2 and 6.3 do not apply to information that:
 - 6.4.1 was, at the time of receipt, already in the possession of or known to the Receiving Party free of any obligation of confidentiality and restriction on use:

- 6.4.2 is or becomes publicly available or known through no wrongful act of the Receiving Party, the Receiving Party's Affiliates, or the directors, officers, employees, Agents or contractors of the Receiving Party or the Receiving Party's Affiliates;
- 6.4.3 is rightfully received from a third person having no direct or indirect obligation of confidentiality or restriction on use to the Disclosing Party with respect to such information;
- 6.4.4 is independently developed by the Receiving Party;
- 6.4.5 is approved for disclosure or use by written authorization of the Disclosing Party (including, but not limited to, in this Agreement); or
- is required to be disclosed by the Receiving Party pursuant to Applicable Law, provided that the Receiving Party shall have made commercially reasonable efforts to give adequate written notice of the requirement to the Disclosing Party in order to enable the Disclosing Party to seek protective arrangements.
- Notwithstanding the provisions of Sections 6.1 through 6.4, the Receiving Party may use and disclose Confidential Information received from the Disclosing Party to the extent necessary to enforce the Receiving Party's rights under this Agreement or Applicable Law. In making any such disclosure, the Receiving Party shall make reasonable efforts to preserve the confidentiality and restrict the use of the Confidential Information while it is in the possession of any person to whom it is disclosed, including, but not limited to, by requesting any Governmental Authority to whom the Confidential Information is disclosed to treat it as confidential and restrict its use to purposes related to the proceeding pending before it.
- The Disclosing Party shall retain all of the Disclosing Party's right, title and interest in any Confidential Information disclosed by the Disclosing Party to the Receiving Party. Except as otherwise expressly provided in this Agreement, no license is granted by this Agreement with respect to any Confidential Information (including, but not limited to, under any patent, trademark or copyright), nor is any such license to be implied solely by virtue of the disclosure of Confidential Information.
- 6.7 The provisions of this Section 6 shall be in addition to and not in derogation of any provisions of Applicable Law, including, but not limited to, 47 U.S.C. § 222, and are not intended to constitute a waiver by a Party of any right with regard to the use, or protection of the confidentiality of, CPNI provided by Applicable Law.
- Each Party has implemented and shall maintain a commercially reasonable written information security program intended to prevent unauthorized access to or use of the Party's network and business systems and to protect the security of information on the Party's network and business systems. A Party shall immediately notify the other Party if it learns of any situation that may have resulted in the unauthorized use or disclosure of the other Party's Confidential Information and assist that Party in investigating, assessing and mitigating the extent and nature of the unauthorized use or disclosure.
- 6.9 Each Party represents and warrants that its arrangements with its subcontractors and interconnecting carriers with respect to transport and delivery of network based communications are consistent with customary practice and usage in the telecommunications industry with respect to implementing appropriate

safeguards intended to protect the security and confidentiality of the information transmitted over shared networks, and comply with Applicable Law including, without limitation, the CPNI requirements under Section 222 of the Act, and the Electronic Communications Privacy Act, as amended.

- 6.10 Except as otherwise required by Applicable Law and Section 6.7, each Party's obligations under this Section 6 shall extend for a period of ten (10) years following the date of initial disclosure of that Confidential Information, and such obligations shall survive expiration, cancellation or termination of this Agreement.
- It is agreed that a violation of any of the provisions of this Section 6 regarding unauthorized disclosure of Confidential Information will cause irreparable harm and injury to the disclosing Party and that Party shall be entitled, in addition to any other rights and remedies it may have at law or in equity, to seek an injunction enjoining and restraining the receiving Party from doing or continuing to do any such act and any other violations or threatened violations of this Section 6.

7. Counterparts

This Agreement may be executed in two (2) or more counterparts, each of which shall be deemed an original and all of which together shall constitute one and the same instrument.

8. Default

If either Party ("Defaulting Party") fails to make a payment required by this Agreement (including, but not limited to, any payment required by Section 5.3 to the billing Party of amounts not subject to a good faith dispute) or materially breaches any other material provision of this Agreement, and such failure or breach continues for thirty (30) days after written notice thereof from the other Party, the other Party may, by written notice to the Defaulting Party, (a) suspend the provision of any or all Services hereunder or (b) terminate this Agreement and the provision of all Services hereunder (as set forth in Section 34.5).

9. Discontinuance of Service

- 9.1 If either Party proposes to discontinue, or actually discontinues, its provision of service to all or substantially all of its Customers, whether voluntarily, as a result of bankruptcy, or for any other reason, such Party shall send written notice of such discontinuance to the other Party. The discontinuing Party shall provide such notice at least thirty (30) days in advance of discontinuance of its service or, if a longer period of notice is required by Applicable Law, such longer period in advance of discontinuance.
- 9.2 Nothing in this Section 9 shall limit either Party's right to terminate this Agreement or suspend provision of Services under this Agreement.

10. Dispute Resolution

10.1 Except as otherwise provided in this Agreement, any dispute between the Parties regarding the interpretation or enforcement of this Agreement or any of its terms shall be addressed by good faith negotiation between the Parties. To initiate such negotiation, a Party shall provide to the other Party written notice of the dispute that includes both a detailed description of the dispute or alleged nonperformance or breach and the name of an individual who will serve as the initiating Party's representative in the negotiation. The other Party shall have ten

- (10) Business Days to designate its own representative in the negotiation. The Parties' representatives shall meet at least once within forty-five (45) days after the date of the initiating Party's written notice in an attempt to reach a good faith resolution of the dispute. Upon agreement which, for the avoidance of any doubt, the Parties in their respective sole discretion may choose to enter into or not, the Parties' representatives may utilize other alternative dispute resolution procedures such as private mediation to assist in the negotiations.
- 10.2 If the Parties have been unable to resolve the dispute within forty-five (45) days of the date of the initiating Party's written notice, each Party may pursue any remedies available to it under this Agreement, at law, in equity, or otherwise; provided, however, that the sole available dispute resolution mechanism shall be a proceeding (or proceedings) brought by a Party consistent with the terms set forth in this Agreement.

11. Force Majeure

- 11.1 Neither Party shall be responsible for any delay or failure in performance that results from causes beyond its reasonable control ("Force Majeure Events"), whether or not foreseeable by such Party. Such Force Majeure Events include, but are not limited to, adverse weather conditions, floods, fires, explosions, government requirements, acts of civil or military authorities, earthquakes, volcanic actions, power failures, embargoes, boycotts, wars, revolutions, civil commotions, acts of public enemies, labor unrest (including, but not limited to, strikes, work stoppages, slowdowns, picketing or boycotts), inability to obtain equipment, parts, software or repairs thereof, acts or omissions of the other Party, and acts of God.
- 11.2 If a Force Majeure Event occurs, the non-performing Party shall give prompt notification of its inability to perform to the other Party. During the period that the non-performing Party is unable to perform, the other Party shall also be excused from performance of its obligations to the extent such obligations are reciprocal to, or depend upon, the performance of the non-performing Party that has been prevented by the Force Majeure Event. The non-performing Party shall use commercially reasonable efforts to avoid or remove the cause(s) of its non-performance and both Parties shall proceed to perform once the cause(s) are removed or cease.
- 11.3 Notwithstanding the provisions of Sections 11.1 and 11.2, in no case shall a Force Majeure Event excuse either Party from an obligation to pay money as required by this Agreement.
- 11.4 Nothing in this Agreement shall require the non-performing Party to settle any labor dispute except as the non-performing Party, in its sole discretion, determines appropriate.

12. Entire Agreement

This Agreement, which includes without limitation the Glossary, Attachments and any Appendices and Exhibits hereto, constitutes the entire agreement between the Parties on the subject matter hereof, and supersedes any prior or contemporaneous agreement, understanding or representation on the subject matter hereof.

13. Fraud

13.1 Verizon Wireless shall bear no responsibility for, and shall have no obligation to investigate or make adjustments to Southwest Texas Telephone's account in

- cases of, fraud by (or affecting) Southwest Texas Telephone's Customers or other third parties.
- 13.2 Verizon Wireless assumes responsibility for all fraud associated with its customers and accounts. Southwest Texas Telephone shall bear no responsibility for, and shall have no obligation to investigate or make adjustments to Verizon Wireless's account in cases of, fraud by (or affecting) Verizon Wireless's Customers or other third parties.

14. Good Faith Performance

The Parties shall act in good faith in their performance of this Agreement. Except as otherwise expressly stated in this Agreement (including, but not limited to, where consent, approval, agreement or a similar action is stated to be within a Party's sole discretion), where consent, approval, mutual agreement or a similar action is required by any provision of this Agreement, such action shall not be unreasonably withheld, conditioned or delayed.

15. Headings

The headings used in the Agreement are inserted for convenience of reference only and are not intended to be a part of or to affect the meaning or interpretation of the Agreement.

16. Indemnification

- 16.1 Each Party ("Indemnifying Party") shall indemnify, defend and hold harmless the other Party ("Indemnified Party"), the Indemnified Party's Affiliates, and the directors, officers and employees of the Indemnified Party and the Indemnified Party's Affiliates, from and against any and all Claims that arise out of bodily injury to or death of any person, or damage to, or destruction or loss of, tangible real and/or personal property of any person, to the extent such injury, death, damage, destruction or loss was proximately caused by the grossly negligent or intentionally wrongful acts or omissions of the Indemnifying Party, the Indemnifying Party's Affiliates, or the directors, officers, employees, Agents or contractors (excluding the Indemnified Party) of the Indemnifying Party or the Indemnifying Party's Affiliates, in connection with this Agreement.
- 16.2 Indemnification Process.
 - 16.2.1 As used in this Section 16, "Indemnified Person" means a person whom an Indemnifying Party is obligated to indemnify, defend and/or hold harmless under Section 16.1.
 - An Indemnifying Party's obligations under Section 16.1 shall be conditioned upon the following (i.e., the remainder of Section 16, below):
 - 16.2.3 The Indemnified Person: (a) shall give the Indemnifying Party written notice of the Claim promptly after becoming aware thereof (including, without limitation, a statement of facts known to the Indemnified Person related to the Claim and an estimate of the amount thereof); (b) prior to taking any material action with respect to a Third Party Claim, shall consult with the Indemnifying Party as to the procedure to be followed in defending, settling or compromising the Claim; (c) shall not consent to any settlement or compromise of a Third Party Claim without the written consent of the Indemnifying Party; (d) shall permit

the Indemnifying Party to assume the defense of a Third Party Claim (including, without limitation, except as provided below, the compromise or settlement thereof) at the Indemnifying Party's own cost and expense, provided, however, that the Indemnified Person shall have the right to approve the Indemnifying Party's choice of legal counsel, which approval shall not be unreasonably withheld, conditioned or delayed.

- 16.2.4 If the Indemnified Person fails to comply with Section 16.2.3 with respect to a Claim, to the extent such failure shall have a material adverse effect upon the Indemnifying Party, the Indemnifying Party shall be relieved of its obligation to indemnify, defend and hold harmless the Indemnified Person with respect to such Claim under this Agreement.
- Subject to Sections 16.2.6 and 16.2.7, the Indemnifying Party shall have the authority to defend and settle any Third Party Claim.
- 16.2.6 With respect to any Third Party Claim, the Indemnified Person shall be entitled to participate with the Indemnifying Party in the defense of the Third Party Claim if the Third Party Claim requests equitable relief or other relief that could affect the rights of the Indemnified Person. In so participating, the Indemnified Person shall be entitled to employ separate counsel for the defense at the Indemnified Person's expense. The Indemnified Person shall also be entitled to participate, at its own expense, in the defense of any Third Party Claim, as to any portion of the Third Party Claim as to which it is not entitled to be indemnified, defended and held harmless by the Indemnifying Party.
- In no event shall the Indemnifying Party settle a Third Party Claim or consent to any judgment with regard to a Third Party Claim without the prior written consent of the Indemnified Party, which shall not be unreasonably withheld, conditioned or delayed. In the event the settlement or judgment requires a contribution from or affects the rights of an Indemnified Person, the Indemnified Person shall have the right to refuse such settlement or judgment with respect to itself and, at its own cost and expense, take over the defense against the Third Party Claim, provided that in such event the Indemnifying Party shall not be responsible for, nor shall it be obligated to indemnify or hold harmless the Indemnified Person against, the Third Party Claim for any amount in excess of such refused settlement or judgment.
- The Indemnified Person shall, in all cases, assert any and all provisions in applicable Tariffs and Customer contracts that limit liability to third persons as a bar to, or limitation on, any recovery by a third person claimant.
- 16.2.9 The Indemnifying Party and the Indemnified Person shall offer each other all reasonable cooperation and assistance in the defense of any Third Party Claim.
- Each Party agrees that it will not implead or bring any action against the other Party, the other Party's Affiliates, or any of the directors, officers or employees of the other Party or the other Party's Affiliates, based on any claim by any person for personal injury or death that occurs in the course or scope of employment of such person by the other Party or the other Party's Affiliate and that arises out of performance of this Agreement.

16.4 Each Party's obligations under this Section 16 shall survive expiration, cancellation or termination of this Agreement.

17. Insurance

Each Party shall maintain during the term of this Agreement and for a period of two (2) years thereafter all insurance required to satisfy its obligations under this Agreement (including, but not limited to, its obligations set forth in Section 16 hereof) and all insurance required by Applicable Law. Nothing in this Agreement shall prevent either Party from self-insuring to the extent permitted by Applicable Law.

18. Intellectual Property

- 18.1 Except as may be expressly stated in this Agreement, this Agreement shall not be construed as granting a license with respect to any patent, copyright, trade name, trademark, service mark, trade secret or any other intellectual property, now or hereafter owned, controlled or licensable by either Party. Except as may be expressly stated in this Agreement, neither Party may use any patent, copyrightable materials, trademark, trade name, trade secret or other intellectual property right, of the other Party except in accordance with the terms of a separate license agreement between the Parties granting such rights.
- 18.2 Except as stated in Section 18.4, neither Party shall have any obligation to defend, indemnify or hold harmless, or acquire any license or right for the benefit of, or owe any other obligation or have any liability to, the other Party or its Affiliates or Customers based on or arising from any Third Party Claim alleging or asserting that the provision or use of any Service, facility, arrangement or software by either Party under this Agreement, or the performance of any service or method, either alone or in combination with the other Party, constitutes direct, vicarious or contributory infringement or inducement to infringe, or misuse or misappropriation of any patent, copyright, trademark, trade secret or any other proprietary or intellectual property right of any Party or third person. Each Party, however, shall offer to the other reasonable cooperation and assistance in the defense of any such claim.
- 18.3 NOTWITHSTANDING ANY OTHER PROVISION OF THIS AGREEMENT, THE PARTIES AGREE THAT NEITHER PARTY HAS MADE, AND THAT THERE DOES NOT EXIST, ANY WARRANTY, EXPRESS OR IMPLIED, THAT THE USE BY EACH PARTY OF THE OTHER'S SERVICES PROVIDED UNDER THIS AGREEMENT SHALL NOT GIVE RISE TO A CLAIM OF INFRINGEMENT, MISUSE OR MISAPPROPRIATION OF ANY INTELLECTUAL PROPERTY RIGHT.
- The Parties agree that the Services provided hereunder shall be subject to the terms, conditions and restrictions contained in any applicable agreements (including, but not limited to software or other intellectual property license agreements) between a Party and such Party's vendors. Each Party agrees to advise the other Party, directly or through a third party, of any such terms, conditions or restrictions that may limit the other Party's use of a Service that is otherwise permitted by this Agreement.

19. Joint Work Product

This Agreement is the joint work product of the Parties, has been negotiated by the Parties, and shall be fairly interpreted in accordance with its terms. In the event of any ambiguities, no inferences shall be drawn against either Party.

20. Law Enforcement

- 20.1 Each Party may cooperate with law enforcement authorities and national security authorities to the full extent required or permitted by Applicable Law in matters related to Services provided by it under this Agreement in order to support law enforcement and/or national security operations, including, without limitation, with respect to the installation of wiretaps, trap-and-trace facilities and equipment, and dialed number recording facilities and equipment.
- 20.2 A Party shall not have the obligation to inform the other Party or the Customers of the other Party of actions taken in cooperating with law enforcement or national security authorities, except to the extent required by Applicable Law.
- 20.1 Where a law enforcement or national security request relates to the establishment of lines (including, but not limited to, lines established to support interception of communications on other lines), or the installation of other services, facilities or arrangements, a Party may act to prevent the other Party from obtaining access to information concerning such lines, services, facilities and arrangements, through operations support system interfaces.

21. Limitation of Liability

- 21.1 As used in this Section 21, "Service Failure" means a failure to comply with a direction to install, restore or terminate Services under this Agreement, a failure to provide Services under this Agreement, and failures, mistakes, omissions, interruptions, delays, errors, defects or the like, occurring in the course of the provision of any Services under this Agreement.
- 21.2 Except as otherwise stated in Section 21.5, the liability, if any, of a Party, a Party's Affiliates and the directors, officers and employees of a Party and a Party's Affiliates, to the other Party, the other Party's Customers and to any other person, for Claims arising out of a Service Failure shall not exceed an amount equal to the pro rata applicable monthly charge for the Services that are subject to the Service Failure for the period in which such Service Failure occurs or the sum of one dollar (\$1.00), whichever is greater.
- 21.3 Except as otherwise stated in Section 21.5, a Party, a Party's Affiliates and the directors, officers and employees of a Party and a Party's Affiliates shall not be liable to the other Party, the other Party's Customers or to any other person in connection with this Agreement (including, but not limited to, in connection with a Service Failure or any breach, delay or failure in performance, of this Agreement) for special, indirect, incidental, consequential, reliance, exemplary, punitive or like damages, including, but not limited to, damages for lost revenues, profits or savings, or other commercial or economic loss, even if the person whose liability is excluded by this Section has been advised of the possibility of such damages.
- 21.4 The limitations and exclusions of liability stated in Sections 21.1 through 21.3 shall apply regardless of the form of a claim or action, whether statutory, in contract, warranty, strict liability, tort (including, but not limited to, negligence of a Party) or otherwise.
- 21.5 Nothing contained in Sections 21.1 through 21.4 shall exclude or limit liability:
 - 21.5.1 under Sections 6, Confidentiality, 16, Indemnification, or 35, Taxes;
 - 21.5.2 for any obligation to indemnify, defend and/or hold harmless that a Party may have under this Agreement;

- 21.5.3 for damages arising out of or resulting from bodily injury to or death of any person, or damage to, or destruction or loss of, tangible real and/or personal property of any person, or Toxic or Hazardous Substances, to the extent such damages are otherwise recoverable under Applicable Law;
- 21.5.4 for a claim for infringement of any patent, copyright, trade name, trade mark, service mark or other intellectual property interest; or
- 21.5.5 under Section 258 of the Act.

22. Modification of Agreement

This Agreement may not be modified or waived except by a written document that is signed by authorized representatives of both Parties.

23. Non-Exclusive Remedies

Except as may be otherwise expressly provided in this Agreement, each of the remedies provided under this Agreement is cumulative and is in addition to any other remedies that may be available under this Agreement or at law or in equity.

24. Notices

- 24.1 Except as may be otherwise provided in this Agreement, notices given by one Party to the other Party under this Agreement:
 - 24.1.1 shall be in writing;
 - 24.1.2 shall be delivered (a) by email; or (b) by express delivery service (by a nationally recognized firm in this business) with next Business Day delivery; and
 - 24.1.3 shall be delivered to the following addresses of the Parties:

To Southwest Texas Telephone company dba Southwest Texas Communications

Attn: Todd Wilson Southwest Texas Telephone 939 S. TX Hwy 55 Rocksprings, Texas 78880 Email: todd@swtexas.com

To Verizon Wireless:

Attn: Network Interconnection Verizon Wireless 5055 North Point Parkway Alpharetta, GA 30022 Email:

VZWNETInterconnectContractsNotices@VerizonWireless.com

with a copy to:

ATTN: Verizon Legal Wholesale

1300 I Street, NW

5th Floor

Washington, DC 20005

Email: VZLegalWholesale@verizon.com

For Billing:

Email: Wt.invoices@verizon.com

or to such other address as either Party shall designate by proper notice.

Notices will be deemed given as of the earlier of (a) where the notice is sent via email, if the notice is sent on a Business Day and before 5 P.M. in the time zone where it is received, on the date set forth on the email confirmation, or if the notice is sent on a non-Business Day or if the notice is sent after 5 P.M. in the time zone where it is received, the next Business Day after the date set forth on the email confirmation; and (b) where the notice is sent via express delivery service for next Business Day delivery, the next Business Day after the notice is sent.

Each Party shall notify the other Party, by written notice pursuant to this Section 24, of any changes in the addresses or other contact information identified under Section 24.1.3. Each Party is responsible for notifying the other Party of any changes in its respective contact information set forth above, and any failure of a Party to update its contact information shall not affect the validity of a notice provided by the other Party in accordance with the contact information on record under this provision.

25. Point of Contact for Customers

- 25.1 Each Party shall establish telephone numbers and/or email addresses at which such Party's Customers may communicate with such Party and shall advise such Party's Customers of these telephone numbers and/or email addresses.
- 25.2 Except as otherwise agreed to by a Party, neither Party shall have an obligation, and may decline, to accept a communication from the other Party's Customer.

26. Publicity and Use of Trademarks or Service Marks

- A Party, its Affiliates and their respective directors, officers, employees, contractors and Agents shall not use the other Party's trademarks, service marks, logos or other proprietary trade dress, in connection with the sale of products or services, or in any advertising, press releases, publicity matters or other promotional materials, unless the other Party has given its written consent for such use, which consent the other Party may grant or withhold in its sole discretion.
- 26.2 Neither Party may imply any direct or indirect affiliation with or sponsorship or endorsement of it or its services or products by the other Party.
- 26.3 Any violation of this Section 26 shall be considered a material breach of this Agreement.

27. References

- 27.1 All references to Sections, Attachments, Appendices and Exhibits shall be deemed to be references to Sections, Attachments, Appendices and Exhibits of this Agreement unless the context shall otherwise require.
- 27.2 Unless the context shall otherwise require, any reference to an agreement, technical or other document (including, without limitation, Verizon Wireless or third party guides, practices or handbooks), or provision of Applicable Law, is to such agreement, document or provision of Applicable Law as amended, supplemented and in effect from time to time (and, in the case of a provision of Applicable Law, to any successor provision).

28. Relationship of the Parties

- 28.1 The relationship of the Parties under this Agreement shall be that of independent contractors and nothing herein shall be construed as creating any other relationship between the Parties.
- 28.2 Nothing contained in this Agreement shall make either Party the employee of the other, create a partnership, joint venture, or other similar relationship between the Parties, or grant to either Party a franchise, distributorship or similar interest.
- 28.3 Except for provisions herein expressly authorizing a Party to act for another Party, nothing in this Agreement shall constitute a Party as a legal representative or Agent of the other Party, nor shall a Party have the right or authority to assume, create or incur any liability or any obligation of any kind, express or implied, against, in the name or on behalf of the other Party unless otherwise expressly permitted by such other Party in writing, which permission may be granted or withheld by the other Party in its sole discretion.
- 28.4 Each Party shall have sole authority and responsibility to hire, fire, compensate, supervise and otherwise control its employees, Agents and contractors. Each Party shall be solely responsible for payment of any Social Security or other taxes that it is required by Applicable Law to pay in conjunction with its employees, Agents and contractors, and for withholding and remitting to the applicable taxing authorities any taxes that it is required by Applicable Law to collect from its employees.
- 28.5 Except as otherwise expressly provided in this Agreement, no Party undertakes to perform any obligation of the other Party, whether regulatory or contractual, or to assume any responsibility for the management of the other Party's business.
- 28.6 The relationship of the Parties under this Agreement is a non-exclusive relationship.

29. Reservation of Rights

Nothing in this Agreement shall be deemed to limit or prejudice any position a Party has taken or may take before the Commission, the FCC, any other state or federal regulatory or legislative bodies, courts of applicable jurisdiction or industry fora, except that this reservation of rights shall not be deemed to permit a Party to take any action that would otherwise constitute a breach of one of that Party's obligations under this Agreement. The provisions of this Section 29 shall survive the expiration, cancellation or termination of this Agreement.

30. Sections 251/252/271 of the Act

- 30.1 The Parties agree that this Agreement is subject to Sections 251, 252 and 271 of the Act, including, without limitation, any requirement to negotiate, mediate or arbitrate this Agreement pursuant to Section 252 of the Act, or to file this Agreement with any state utility commission, the FCC or elsewhere. The Parties understand and agree that this Agreement will be filed with the Commission, and to the extent required by FCC rules may thereafter be filed with the FCC. Each Party covenants and agrees to fully support approval of this Agreement by the Commission or the FCC under Section 252(e) of the Act without modification. The Parties, however, reserve the right to seek regulatory relief and otherwise seek redress from each other regarding performance and implementation of this Agreement.
- 30.2 In the event the Commission or FCC rejects this Agreement in whole or in part, the Parties agree to meet and negotiate in good faith to arrive at a mutually acceptable modification of the rejected portion(s). The Parties further agree that this Agreement is subject to change, modification, cancellation or termination as may be required by a regulatory authority or court in the exercise of its lawful jurisdiction.
- The Parties acknowledge that Southwest Texas Telephone is entitled to maintain that it is a rural telephone company (as defined in 47 U.S.C. 153) as provided by 47 U.S.C. 251(f). By entering into this Agreement, Southwest Texas Telephone is not waiving its right to maintain that it is a rural telephone company and its right to maintain that it is exempt from 251(c) under 47 U.S.C. 251(f) of the Act.

31. Subcontractors

A Party may use a contractor of the Party (including, but not limited to, an Affiliate of the Party) to perform the Party's obligations under this Agreement; provided, that a Party's use of a contractor shall not release the Party from any duty or liability to fulfill the Party's obligations under this Agreement.

32. Successors and Assigns

This Agreement shall be binding on and inure to the benefit of the Parties and their respective legal successors and permitted assigns.

33. Survival

The following shall survive the expiration, cancellation or termination of this Agreement: (a) the rights, liabilities and obligations of a Party for acts or omissions occurring prior to the expiration, cancellation or termination of this Agreement; (b) the rights, liabilities and obligations of a Party under any provision of this Agreement regarding confidential information (including but not limited to, Section 6); (c) the rights, liabilities and obligations of a Party under any provision of this Agreement regarding indemnification or defense (including, but not limited to, Section 16); (d) the rights, liabilities and obligations of a Party under any provision of this Agreement regarding limitation or exclusion of liability (including, but not limited to, Section 21); (e) the rights, liabilities and obligations of a Party under any provision of this Agreement regarding reservation of rights (including, but not limited to, Section 29); and (f) the rights, liabilities and obligations of a Party under any provision of this Agreement which by its terms or nature is intended to continue beyond or to be performed after the expiration, cancellation or termination of this Agreement.

34. Term and Termination

- This Agreement shall become effective as of the Effective Date and, unless cancelled or terminated earlier in accordance with the terms hereof, shall continue in effect until March 31, 2025 the "Initial Term"). Thereafter, this Agreement shall automatically renew for successive one (1) month periods (each a "Renewal Term") (the Initial Term and the Renewal Term(s) may collectively be referred to as the "Term") unless terminated in accordance with this Agreement.
- 34.2 Either Southwest Texas Telephone or Verizon Wireless may terminate this Agreement effective as of the end of the Initial Term or any Renewal Term by providing written notice of termination at least ninety (90) days in advance of the date of termination.
- 34.3 If either Southwest Texas Telephone or Verizon Wireless provides notice of termination pursuant to Section 34.2 and on or before the proposed date of termination either Southwest Texas Telephone or Verizon Wireless has requested negotiation of a new interconnection and traffic exchange agreement, unless this Agreement is cancelled or terminated earlier in accordance with the terms hereof (including, but not limited to, pursuant to Section 8), this Agreement shall remain in effect until the earlier of: (a) the effective date of a new interconnection and traffic exchange agreement between Southwest Texas Telephone and Verizon Wireless; or (b) the date 160 days after the proposed date of termination, except where either Party has filed a petition for arbitration with the commission, in which case the date one (1) year after the proposed date of termination.
- 34.4 If either Southwest Texas Telephone or Verizon Wireless provides notice of termination pursuant to Section 34.2 and by 11:59 PM Eastern Time on the proposed date of termination neither Southwest Texas Telephone nor Verizon Wireless has requested negotiation of a new interconnection and traffic exchange agreement, (a) this Agreement will terminate at 11:59 PM Eastern Time on the proposed date of termination and (b) the Services being provided under this Agreement at the time of termination will be terminated.
- 34.5 Except as otherwise provided in this Agreement, if either Party is in material breach or default of this Agreement, and such breach continues for a period of thirty (30) days after such Party's receipt of written notice thereof from the other Party, then, in addition to all other rights and remedies at law or in equity or otherwise, the nonbreaching Party shall have the right, upon provision of written notice to the breaching Party consistent with Section 24, to terminate the Agreement without further obligation or liability to the other Party for said termination.

35. Taxes

- 35.1 In General. If any federal, state, or local tax, fee, or other charge (each, a "Tax"), is required by Applicable Law to be collected from a Party purchasing Services under this Agreement (the "Purchasing Party") by the Party providing such Services (the "Providing Party"), then, subject to Section 35.2, (a) the Providing Party shall bill the Purchasing Party for such Tax, as a separately stated item on the Invoice, (b) the Purchasing Party shall timely remit such Tax to the Providing Party and (c) the Providing Party shall timely remit such collected Tax to the applicable taxing authority as required by Applicable Law
- 35.2 <u>Taxes Imposed on the Providing Party on Receipts</u>. Each Party represents and covenants to the other Party that all purchases of Services under this Agreement are for the purpose of resale to the purchasing Party's customers, and each Party agrees to provide the other Party resale-exemption certificates (or equivalent

documents) for the purpose of documenting such purpose, and to maintain such certificates (or other documents) as current

Audit Cooperation. In the event either Party is audited by a taxing authority, the other Party agrees to reasonably cooperate with the Party being audited in order to respond to any audit inquiries in a proper and timely manner so that the audit and/or any resulting controversy may be resolved expeditiously. Such cooperation shall include promptly providing, or updating, any resale exemption certificates that should have been provided, or updated, under Section 35.2.

36. Technology Upgrades

Notwithstanding any other provision of this Agreement, Verizon Wireless shall have the right to deploy, upgrade, migrate and maintain its network at its sole discretion. Nothing in this Agreement shall limit Verizon Wireless's ability to modify its network through the incorporation of new equipment or software or otherwise.

37. Third Party Beneficiaries

Except as may be expressly set forth in this Agreement, this Agreement is for the sole benefit of the Parties and their permitted assigns, and nothing herein shall create or be construed to provide any third persons (including, but not limited to, Customers or contractors of a Party) with any rights (including, but not limited to, any third party beneficiary rights) hereunder. Except as may be expressly set forth in this Agreement, a Party shall have no liability under this Agreement to the Customers of the other Party or to any other third person.

38. Use of Service

Each Party shall make commercially reasonable efforts to ensure that its Customers comply with the provisions of this Agreement applicable to the use of Services purchased by it under this Agreement.

39. Waiver

A failure or delay of either Party to enforce any of the provisions of this Agreement, or any right or remedy available under this Agreement or at law or in equity, or to require performance of any of the provisions of this Agreement, or to exercise any option that is provided under this Agreement, shall in no way be construed to be a waiver of such provisions, rights, remedies or options.

40. Warranties

EXCEPT AS EXPRESSLY STATED IN THIS AGREEMENT, NEITHER PARTY MAKES OR RECEIVES ANY WARRANTY, EXPRESS OR IMPLIED, WITH RESPECT TO THE SERVICES PROVIDED, OR TO BE PROVIDED, UNDER THIS AGREEMENT AND THE PARTIES DISCLAIM ANY OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE, WARRANTIES AGAINST INFRINGEMENT, AND WARRANTIES ARISING BY TRADE CUSTOM, TRADE USAGE, COURSE OF DEALING OR PERFORMANCE, OR OTHERWISE.

[SIGNATURE PAGE FOLLOWS]

SIGNATURE PAGE

IN WITNESS WHEREOF, the Parties hereto have caused this Agreement to be executed as of the Effective Date.

Southwest Texas Telephone company dba Southwest Texas Communications	AirTouch Cellular Inc. d/b/a Verizon Wireless	
Southwest Texas Communications	Alltel Corporation d/b/a Verizon Wireless	
	Cellco Partnership d/b/a Verizon Wireless	
	GTE Mobilnet of South Texas Limited Partnership d/b/a Verizon Wireless By: Cellco Partnership, Its General Partner	
	GTE Mobilnet of Texas RSA #17 Limited Partnership d/b/a Verizon Wireless By: Cellco Partnership, Its General Partner	
	Texas RSA 11B Limited Partnership d/b/a Verizon Wireless By: Alltel Corporation, Its General Partner	
	Tyler/Longview/Marshall MSA Limited Partnership d/b/a Verizon Wireless By: Alltel Corporation, Its General Partner	
C. Todd Wilson By: C. Todd Wilson (Apr 4, 2023 17:26 CDT)	By: Sam Giannini (Apr 4, 2023 14:04 CDT)	
Printed: Todd Wilson	Printed: Sam Giannini	
Title: General Manager	Title: Dir – Network Infrastructure Planning	
Date: Apr 4, 2023	Date:	

GLOSSARY

1. General Rule

- 1.1 Unless the context clearly indicates otherwise, when a term listed in this Glossary is used in the Agreement, the term shall have the meaning stated in this Glossary. A defined term intended to convey the meaning stated in this Glossary is capitalized when used. Other terms that are capitalized, and not defined in this Glossary or elsewhere in the Agreement, shall have the meaning stated in the Act. Additional definitions that are specific to the matters covered in a particular provision of the Agreement may appear in that provision. To the extent that there may be any conflict between a definition set forth in this Glossary and any definition in a specific provision, the definition set forth in the specific provision shall control with respect to that provision.
- 1.2 Unless the context clearly indicates otherwise, any term defined in this Glossary that is defined or used in the singular shall include the plural, and any term defined in this Glossary that is defined or used in the plural shall include the singular.
- 1.3 The words "shall" and "will" are used interchangeably throughout the Agreement and the use of either indicates a mandatory requirement. The use of one or the other shall not confer a different degree of right or obligation for either Party.

2. Definitions

2.1 Act.

The Communications Act of 1934 (47 U.S.C. §151 et seq.), as from time to time amended (including, but not limited to, by the Telecommunications Act of 1996).

2.2 Affiliate.

Shall have the meaning set forth in the Act.

2.3 Agent.

An agent or servant.

2.4 Applicable Law.

All effective laws, government regulations and government orders applicable to each Party's performance of its obligations under this Agreement.

2.5 ATIS.

The Alliance for Telecommunications Industry Solutions.

2.6 Bill-and-Keep Arrangement.

Shall have the meaning as set forth in FCC Rule 51.713, 47 C.F.R. § 51.713.

2.7 Business Day.

Monday through Friday, except for holidays observed by Verizon Wireless.

2.8 Calendar Quarter.

January through March, April through June, July through September, or October through December.

2.9 Calendar Year.

January through December.

2.10 Claims.

Any and all claims, demands, suits, actions, settlements, judgments, fines, penalties, liabilities, injuries, damages, losses, costs (including, but not limited to, court costs) and expenses (including, but not limited to, reasonable attorney's fees).

2.11 CMRS (Commercial Mobile Radio Service).

As defined in Section 20.3 of the FCC Rules. Verizon Wireless is a CMRS provider.

2.12 Commission.

The state government agency, commission, department, board or other entity that has competent jurisdiction over applicable Telecommunications Services provided within Texas.

2.13 CPN (Calling Party Number).

A signaling parameter that identifies the calling party's ten (10) digit telephone number.

2.14 CPNI (Customer Proprietary Network Information).

Shall have the meaning set forth in Section 222 of the Act, 47 U.S.C. § 222.

2.15 CTN (Called Telephone Number).

A ten-digit number in NANP format dialed by a calling party.

2.16 Customer.

A third party residence or business end user subscriber to voice Telecommunications Service or Voice over Internet Protocol services provided by either of the Parties. The term Customer includes a person that uses a Party's network to originate and/or terminate Voice Calls on a roaming, resale or lease basis.

2.17 Direct Interconnection Facilities.

Transport facilities, if any, deployed by each Party to interconnect the Parties' respective networks at the POIs and used to exchange Voice Calls between their respective Customers.

2.18 FCC.

The Federal Communications Commission.

2.19 FCC Regulations.

The unstayed, effective regulations promulgated by the FCC, as amended from time to time.

2.20 Governmental Authority

Any transnational, domestic or foreign federal, state or local governmental, regulatory or administrative authority, department, court, agency, commission or official, including, without limitation, any political subdivision thereof.

2.21 ICC Order.

In the Matter of Connect America Fund, et al., 10-90, et al., FCC 11-161 (rel. Nov. 18, 2011), as modified by the Order on Reconsideration in the same docket (rel. Dec. 23, 2011), as modified and in effect from time to time.

2.22 ILEC (Incumbent Local Exchange Carrier).

Shall have the meaning stated in the Act. Southwest Texas Telephone is an ILEC.

2.23 Indirect Interconnection Facilities.

The facilities, if any, used by the Parties to connect their respective networks to a third party Tandem Office Switch to exchange Voice Calls.

2.24 Interconnection Facilities.

Direct Interconnection Facilities and/or Indirect Interconnection Facilities under this Agreement.

2.25 InterMTA Voice Call.

A Voice Call that that originates on Verizon Wireless's network and terminates on the Southwest Texas Telephone's network that, at the beginning of the call, originates in one Major Trading Area ("MTA"), as defined by the FCC, and terminates in a different MTA. The originating point for Verizon Wireless is the cell site serving the Customer at the beginning of the call, and the terminating point for Southwest Texas Telephone is the location of the End Office Switch serving the Southwest Texas Telephone's Customer.

2.26 IntraMTA Voice Call.

A Voice Call that originates on one Party's network and terminates on the other Party's network that, at the beginning of the call, originates and terminates in the same Major Trading Area ("MTA"), as defined by the FCC. The originating or terminating point for Verizon Wireless is the cell site serving the Customer at the beginning of the call, and the originating or terminating point for Southwest Texas Telephone is the location of the End Office Switch serving the Southwest Texas Telephone's Customer.

2.27 LEC (Local Exchange Carrier).

Shall have the meaning set forth in the Act.

2.28 LERG (Local Exchange Routing Guide).

A Telcordia Technologies reference containing NXX Code and LRN assignments.

2.29 LNP Call Routing Database.

A public database that service providers can query to determine the LRN for a specific Called Telephone Number (CTN).

2.30 LRN (Location Routing Number).

A ten-digit number in the format of the NANP that uniquely identifies the switch associated with a Called Telephone Number (CTN) that has been ported. The LRN for a ported CTN can be obtained by querying the LNP Call Routing Database, subject to local number porting (LNP) variations. The LRN can be cross-referenced in the LERG to identify the service provider for a specific CTN.

2.31 MOUs (Minutes of Use).

The elapsed minutes in full second increments (without rounding) beginning when a Voice Call is answered by the called party and ending when that Voice Call is terminated by the calling and/or called party.

2.32 NANP (North American Numbering Plan).

The system of telephone numbering employed in the United States, Canada, Bermuda, Puerto Rico and certain Caribbean islands. The NANP format is a 10-digit telephone number that consists of a three-digit NPA Code (commonly referred to as the area code), followed by a three-digit NXX Code and four-digit line number.

2.33 NPA (Numbering Plan Area).

Also sometimes referred to as an area code, is the first three-digit sequence of each 10-digit telephone number within the NANP (i.e., NPA-NXX-XXXX). There are two (2) general categories of NPA, "Geographic NPAs" and "Non-Geographic NPAs". A Geographic NPA is associated with a defined geographic area, and all telephone numbers bearing such NPA are associated with services provided within that geographic area, subject to local number porting (LNP) variations. A Non-Geographic NPA, also known as a "Service Access Code" or "SAC Code" is typically associated with a specialized Telecommunications Service that may be provided across multiple geographic NPA areas. 500, 700, 800, 888 and 900 are examples of non-Geographic NPAs.

2.34 NXX Code.

The second three-digit sequence of each 10-digit telephone number within the NANP (i.e., NPA-NXX-XXXX).

2.35 POI (Point of Interconnection).

The physical location where the Parties' respective Interconnection Facilities physically interconnect for the purpose of exchanging Voice Calls under this Agreement.

2.36 Rate Center.

The geographic area to which a particular NXX Code has been assigned under

the Central Office Code (NXX) Assignment Guidelines issued by ATIS, as revised from time to time.

2.37 Service.

Any interconnection arrangement, Telecommunications Service, or other service, facility or arrangement, offered by a Party under this Agreement.

2.38 Telcordia Technologies.

Telcordia Technologies, Inc., a Subsidiary of Telefonaktiebolaget LM Ericsson and formerly known as Bell Communications Research, Inc. (Bellcore).

2.39 Telecommunications Service.

Shall have the meaning set forth in the Act.

2.40 Third Party Claim.

A Claim where there is (a) a claim, demand, suit or action by a person who is not a Party, (b) a settlement with, judgment by, or liability to, a person who is not a Party or (c) a fine or penalty imposed by a person who is not a Party.

2.41 Toxic or Hazardous Substance.

Any substance designated or defined as toxic or hazardous under any "Environmental Law" or that poses a risk to human health or safety, or the environment, and products and materials containing such substance. "Environmental Laws" means the Comprehensive Environmental Response, Compensation, and Liability Act, the Emergency Planning and Community Right-to-Know Act, the Water Pollution Control Act, the Air Pollution Control Act, the Toxic Substances Control Act, the Resource Conservation and Recovery Act, the Occupational Safety and Health Act, and all other Federal, State or local laws or governmental regulations or requirements that are similar to the above-referenced laws or that otherwise govern releases, chemicals, products, materials or wastes that may pose risks to human health or safety, or the environment, or that relate to the protection of wetlands or other natural resources.

2.42 United States.

The United States of America including all of its States, districts, territories, possessions, commonwealths, and the special maritime and territorial jurisdiction of the United States.

2.43 Voice Call.

A two-way voice communication originated by a customer of one Party and terminated to the Customer of the other Party, where the CTN is assigned to or associated with the terminating Party's Customer.

INTERCONNECTION AND TRAFFIC EXCHANGE FOR VOICE CALLS ATTACHMENT

1. General

The Parties desire to interconnect their networks to exchange Voice Calls under the terms of this Interconnection and Traffic Exchange Attachment ("Voice Calls Attachment"). The Parties may use Indirect Interconnection or Direct Interconnection to exchange Voice Calls. In the event of emergency or equipment failure, the Parties may exchange Voice Calls by using alternative methods that are not provided for in this Voice Calls Attachment.

2. Indirect Interconnection

- 2.1 Verizon Wireless and Southwest Texas Telephone may interconnect their respective networks via one or more third party service providers serving the State of Texas.
- For Voice Calls exchanged by Indirect Interconnection, the Party originating the Voice Call shall be responsible for charges assessed by the third party service provider for delivering such Voice Calls to the terminating Party. Notwithstanding the foregoing, to the extent that Verizon Wireless's point of interconnection ("POI") is located outside of Southwest Texas Telephone's service area and Southwest Texas Telephone is a rate of return regulated rural local exchange carrier as defined in 47 C.F.R. § 51.5, each Party's transport and provisioning obligation for IntraMTA Voice Calls shall be as set forth in applicable FCC Regulations.
- 2.3 Each Party is responsible for the ordering, provisioning and maintenance of its respective Indirect Interconnection Facilities with each third party service provider.

3. Direct Interconnection

- 3.1 Verizon Wireless may request that the Parties establish Direct Interconnection by deploying one (1) or more two-way facilities directly connecting Verizon Wireless's network to Southwest Texas Telephone's network. If Southwest Texas Telephone provides Direct Interconnection Facilities in response to such request, the rates, terms and conditions for such Direct Interconnection Facilities shall be as set forth in Southwest Texas Telephone's applicable tariffs.
- 3.2 Upon receiving a request for Direct Interconnection Facilities pursuant to Section 3.1, the Parties shall work cooperatively to develop the specifications for and to deploy such Direct Interconnection Facilities. All Direct Interconnection Facilities shall be at a DS1 level, multiple DS1 level, DS3 level, or such other level as the Parties mutually agree. All Direct Interconnection Facilities shall carry Voice Calls in both directions and shall conform to industry standards as revised from time to time.
- 3.3 In establishing Direct Interconnection of their networks pursuant to this Voice Calls Attachment, the Parties shall use, as appropriate, the following separate and distinct trunk groups:
 - 3.3.1 <u>Type 2A Interconnection Trunks</u> for the transmission and routing of IntraMTA Voice Calls, InterMTA Voice Calls, and Transit Traffic between Verizon Wireless's network and a Southwest Texas

Telephone tandem office switch. Type 2A arrangements and variations are in accordance with this Voice Calls Attachment and Telcordia Technologies Technical Reference GR-145-Core, Issue 2, May 1998, as in effect from time to time (or any successor thereto). In the event of a conflict between GR-145-Core and requirements of this Voice Calls Attachment, this Voice Calls Attachment shall govern.

- 3.3.2 Type 2B Interconnection Trunks for the transmission and routing of IntraMTA Voice Calls and InterMTA Voice Calls between Verizon Wireless's network and a Southwest Texas Telephone end office switch. Type 2B arrangements and variations are in accordance with this Voice Calls Attachment and Telcordia Technologies Technical Reference GR-145-Core, Issue 2, May 1998, as in effect from time to time (or any successor thereto). In the event of a conflict between GR-145-Core and requirements of this Voice Calls Attachment, this Voice Calls Attachment shall govern.
- The Parties shall agree on the POI for each Direct Interconnection Facility. Each Party shall be responsible for all costs incurred on its respective side of the POI, including, without limitation, all costs of constructing and maintaining Direct Interconnection Facilities and all costs associated with the management and administration of Direct Interconnection Facilities. Notwithstanding the foregoing, to the extent that Verizon Wireless's point of interconnection ("POI") is located outside of Southwest Texas Telephone's service area and Southwest Texas Telephone is a rate of return regulated rural local exchange carrier as defined in 47 C.F.R. § 51.5, each Party's transport and provisioning obligation for IntraMTA Voice Calls shall be as set forth in applicable FCC Regulations.
- 3.5 Each Party shall have access to its Direct Interconnection Facilities at each POI at all times (i.e., 24 hours per day, seven days per week, and 365 days per year).
- 3.6 All Direct Interconnection Facilities shall be engineered to a P.01 grade of service.

4. Traffic Exchange.

- 4.1 Each Party agrees to query the LNP Call Routing Database on each of its originated Voice Calls and to route a Voice Call to the other Party only to the extent the LRN returned from such query, if any, belongs to the other Party or if no LRN is returned, the dialed number belongs to a customer of the other Party. Each Party shall bear any and all costs associated with LNP queries and associated routing of its originating Voice Calls under this Voice Calls Attachment.
- 4.2 The Parties agree to route IntraMTA Voice Calls in accordance with the LERG.
- 4.3 The Parties shall provide each other with dialing parity in accordance with Applicable Law.
- 4.4 Southwest Texas Telephone shall classify Voice Calls as local or toll based solely upon the Rate Center associated with the NXX Code of the dialed CTN. For the avoidance of any doubt, Southwest Texas Telephone shall not rate a Voice Call from a particular Customer as a toll call unless it would rate as a toll call any other call from that same Customer to a third party's customer with a CTN associated with the same Rate Center as the Voice Call.
- 4.5 Each Party is solely responsible for the services it provides to its customers.

- 4.6 Each Party is responsible for managing its assigned NXX Codes and thousand blocks within NXX Codes.
- 4.7 Each Party shall use the LERG or its successor to obtain routing information and shall provide to the LERG publisher in a timely manner all information required to maintain the accuracy of the LERG for routing traffic to such Party.
- 4.8 Neither Party shall route 911/E911 traffic to the other Party. Each Party shall be responsible for delivering its Customers' 911/E911 calls to the 911/E911 service provider.

5. Signaling for Traffic Exchange

- 5.1 For traffic exchanged under this Voice Calls Attachment, the Parties agree to transmit signaling information in accordance with Applicable Law and industry standards as revised from time to time.
- The Parties agree to use Signaling System 7 ("SS7") for exchanging Voice Calls and other traffic under this Voice Calls Attachment. Where mutually agreed in writing, the Parties shall directly interconnect their networks for exchanging SS7 Signaling Messages. Either Party may obtain SS7 trunks and connectivity from a third-party provider of SS7 trunks for exchanging SS7 Signaling Messages, provided such connections meet generally accepted industry standards as revised from time to time. Each Party shall be financially responsible for its own SS7 Signaling Messages. Neither Party shall bill the other Party for SS7 Signaling Messages.
- 5.3 Where technically feasible, the SS7 Signaling Message for a Voice Call shall meet industry standards as revised from time to time.
 - 5.3.1 <u>Called Telephone Number (CTN)</u>. For all Voice Calls and except as otherwise required by Applicable Law, the originating Party shall deliver SS7 Signaling Messages to the terminating Party that include, without limitation, the CTN.
 - 5.3.2 Calling Party Number (CPN). For all Voice Calls and except as otherwise required by Applicable Law, the originating Party shall deliver SS7 Signaling Messages to the terminating Party that include, without limitation, CPN used by the Customer to originate the Voice Call.

5.3.3 Privacy Indicators.

- 5.3.3.1 Except as otherwise required by Applicable Law, each Party shall offer its Customers the ability to activate a privacy indicator that will suppress the display of the Customer's CPN on the called party's device.
- 5.3.3.2 For all Voice Calls where the calling party has activated the privacy indicator, the originating Party shall deliver the privacy indicator in the SS7 Signaling Messages along with the calling party's CPN. For the avoidance of any doubt, the originating Party shall not suppress CPN on Voice Calls where the calling party has requested privacy.
- 5.3.3.3 For all Voice Calls where the terminating Party has received a privacy indicator from the originating Party that prohibits

delivery of the CPN to the terminating Party's Customer, the terminating Party shall not deliver the calling party's CPN to the called party and may instead deliver a privacy message (e.g., "anonymous call", "private").

5.3.4 Integrity of SS7 Signaling Messages. The Parties shall cooperate fully and shall use commercially reasonable efforts in investigating any issues relating to the processing or delivery of SS7 Signaling Messages.

6. Traffic Monitoring

- 6.1 Each Party shall monitor volumes of Voice Calls (i.e., MOUs) exchanged under this Voice Calls Attachment. Upon reasonable request, the Parties shall exchange such traffic volume data.
- 6.2 The Parties shall meet (telephonically or in person) from time to time, as needed, to review data on Voice Call traffic volumes to determine the need for additional Indirect or Direct Interconnection Facilities or bandwidth and to plan any necessary changes in such Interconnection Facilities.
- When either Party detects that the other Party is generating Voice Call traffic or Voice Call attempts with duplicate, or repeated, CTNs dialed in succession and/or abnormally short duration Voice Calls, such Party may give written notice to the other Party and both Parties shall use commercially reasonable efforts to resolve such issue in an expeditious manner. Each Party reserves the right to take action to protect the integrity of its network.
- 6.4 Except as otherwise required by Applicable Law, neither Party shall monitor the contents or subject matter of any Voice Calls exchanged under this Voice Calls Attachment with the exception of Voice Calls and test calls used for operational and engineering needs (including, but not limited to, performance, support, security, abuse and privacy needs).

7. Network Management.

- 7.1 The Parties shall work cooperatively in a commercially reasonable manner to install and maintain reliable Interconnection Facilities and networks.
- 7.2 Each Party shall maintain a professionally managed Network Operations Center (NOC) with continuous staffing (i.e., 24 hours per day, seven days per week and 365 days per year). The Parties shall provide and timely update their respective NOC contact information, trouble reporting process and escalation procedures.
- 7.3 The Parties shall work cooperatively in a commercially reasonable manner to apply sound network management principles to alleviate and prevent Voice Call traffic congestion. Nothing in this Voice Calls Attachment limits or restricts the ability or rights of each Party to impose usage restrictions or controls on its own Customers or third parties and to assist its customers in imposing Customer-requested usage restrictions or controls on Voice Call traffic exchanged under this Voice Calls Attachment.
- 7.4 Each Party shall use commercially reasonable efforts to secure its Voice Calls from unauthorized access, transmission or use. The Parties shall work cooperatively to address security issues and develop security procedures consistent with generally-accepted communications industry standards as revised from time to time.

- 7.5 Each Party represents and warrants that its communications services, including, without limitation, any Party-provided software, are "CALEA Compliant" under the provisions of the Communications Assistance for Law Enforcement Act (Pub. L. 103-414, Title 1, October 25, 1994, 108 Stat. 4279, as amended), as well as any regulations or industry standards that implement the provisions of CALEA. The Parties shall provide and update their respective contact information for compliance with requirements of law enforcement and national security agencies.
- 7.6 If a Party contemplates a change in its network that it believes will materially affect the inter-operability of its network with the other Party's network, the Party making the change shall provide at least ninety (90) days' advance written notice of such change to the other Party, provided, however, that this provision shall not apply to network changes necessitated by emergencies or other circumstances outside the control of the Party modifying its network.
- 7.7 Interference and Impairment. Each of the Parties recognizes a responsibility to follow industry standards as revised from time to time, and to employ characteristics and methods of operation that will not interfere with or impair the service, network or facilities of the other Party or any third parties connected with or involved directly in the network or facilities of the other Party. If a Party ("Impaired Party") reasonably determines that the Voice Calls, services, network, facilities, or methods of operation of the other Party ("Interfering Party") will or are likely to interfere with or impair the Impaired Party's provision of Voice Calls, services or the operation of the Impaired Party's network or facilities, the Impaired Party may interrupt or suspend the Interconnection Facilities and/or the exchange of Voice Calls with the Interfering Party to the extent necessary to prevent such interference or impairment, subject to the following:
 - 7.7.1 The Impaired Party shall use commercially reasonable efforts to contact the Interfering Party's NOC with a trouble report describing the interruption or suspension immediately after taking such action;
 - 7.7.2 Except in emergency situations (e.g., situations involving a risk of bodily injury to persons or damage to tangible property, or an interruption in Customer service) or as otherwise provided in the Agreement, the Impaired Party shall give the Interfering Party at least ten (10) Business Days' prior written notice of the interference or impairment or potential interference or impairment and the need to correct the condition within ten (10) Business Days; and
 - 7.7.3 Upon correction of the interference or impairment, the Impaired Party shall promptly restore the interrupted or suspended exchange of Voice Calls. The Impaired Party shall not be obligated to provide an out-of-service credit allowance or other compensation to the Interfering Party in connection with suspending the exchange of Voice Calls.

8. Number Resources and Rate Center Areas

- 8.1 Nothing in this Voice Calls Attachment shall be construed to limit or otherwise adversely affect in any manner either Party's right to employ or to request and be assigned any NXX Codes pursuant to the Central Office Code Assignment Guidelines published by ATIS and any relevant FCC or Commission orders, as may be amended from time to time, or to assign NXX Codes to specific Rate Centers.
- 8.2 It shall be the responsibility of the Party obtaining a new NXX Code or LRN to timely update the LERG. It shall be the other Party's responsibility to program

and update its own switches and network systems pursuant to information provided in the LERG, as revised from time to time, in order to recognize and rate traffic to the other Party's assigned NXX Codes. Except as may be expressly set forth in this Voice Calls Attachment, neither Party shall impose any fees or charges whatsoever on the other Party for such activities.

8.3 Nothing in this Voice Calls Attachment constrains either Party's ability to establish the size of local calling area(s) or service plans for its respective Customers.

9. Local Number Portability (LNP)

- 9.1 The Parties shall provide Local Number Portability (LNP) in accordance with rules and regulations as from time to time prescribed by the FCC or the Commission.
- 9.2 In accordance with Section 4.1 of this Voice Calls Attachment, the originating Party shall query the LNP Call Routing Database before delivering a Voice Call over Direct Interconnection Facilities. Each Party shall bear any and all costs associated with LNP queries and associated routing of its originating Voice Calls under this Voice Calls Attachment.
- 9.3 The Parties shall follow the applicable LNP provisioning processes recommended by the North American Numbering Council (NANC) and the Industry Numbering Council (INC), and adopted by the FCC or the Commission. In addition, the Parties agree to follow the applicable LNP ordering procedures established by industry standards bodies. The Parties shall provide LNP on a reciprocal basis.
- 9.4 Each Party shall submit Orders to port telephone numbers from the other Party by using the other Party's established LNP ordering processes, business rules and guidelines, as revised from time to time.

10. Transit Traffic. [Intentionally Left Blank]

This Agreement does not provide for Transit Traffic.

11. Traffic Measurement and Billing

- 11.1 Each Party shall use commercially reasonable efforts to implement capabilities to measure MOUs transited and terminated over Interconnection Facilities under this Voice Calls Attachment and to determine the jurisdiction of such MOUs (e.g., Local, IntraMTA, interstate, intrastate). If a Party has not deployed such measurement capability, such Party may instead use commercially reasonable and mutually agreed techniques to estimate MOUs and their associated jurisdiction. Nothing in this Voice Calls Attachment shall require either Party to provide call detail billing records to any third party.
- 11.2 Nothing in this Voice Calls Attachment shall be construed to limit either Party's ability to designate the areas within which that Party's Customers may make telephone calls which that Party rates as "local" in its agreements with its Customers.

11.3 Both Parties shall make commercially reasonable efforts to prepare and deliver electronic invoices, if any, under this Voice Calls Attachment.

12. Compensation Arrangements

- 12.1 The Compensation Rates billed by Verizon Wireless to Southwest Texas Telephone shall be as set forth in the Pricing Appendix for Voice Calls.
- 12.2 The Compensation Rates billed by Southwest Texas Telephone to Verizon Wireless shall be as set forth in the Pricing Appendix for Voice Calls.
- 12.3 Southwest Texas Telephone's InterMTA Voice Call rate shall be Southwest Texas Telephone's tariffed End Office Access Service rate, provided such tariff rate is effective and lawful. Verizon Wireless shall compensate Southwest Texas Telephone for all Verizon Wireless-originated InterMTA Voice Calls only to the extent that such calls are not handed off to an interexchange carrier for delivery to Southwest Texas Telephone and such compensation shall be at Southwest Texas Telephone's applicable access tariff rates. Recognizing that Southwest Texas Telephone is not able to measure InterMTA Voice Calls, both Parties agree that InterMTA Voice Calls are negligible and that there shall be no payment or compensation between the Parties for InterMTA Voice Calls. Such arrangements for InterMTA Voice Calls shall remain in effect until the Parties execute a written amendment that: (i) establishes an InterMTA Factor based on current traffic study data; or (ii) institutes billing for InterMTA Voice Calls based on actual recorded usage that is available and verifiable by both Parties.

PRICING APPENDIX FOR VOICE CALLS

1. General

- 1.1 The terminating Party shall bill the other Party at the rates set forth in the Rate Table of this Pricing Appendix for Voice Calls.
- 1.2 Billable Time for completed Voice Calls shall be either in: (a) six (6) second increments with a minimum of six (6) seconds; or (b) one (1) second increments with a minimum of one (1) second.

Rate Table for On-Net Voice Calls Between Verizon Wireless Customers And Southwest Texas Telephone Customers	
Traffic Applicable Rate	
IntraMTA Voice Call Terminated to Southwest Texas Telephone Customer	\$0.00/MOU
IntraMTA Voice Call Terminated to Verizon Wireless Customer	\$0.00/MOU
InterMTA Voice Call Terminated to Southwest Texas Telephone Customer	Per applicable Southwest Texas Telephone tariff rate
InterMTA Voice Call Terminated to Verizon Wireless Customer	NA