

This form must be completed prior to the installation of your DSL service.

General Information

Customer Name: _____

Physical Address: _____

Phone Number: _____

E-mail Address: _____

Service Information

Is there more than one phone line and number at this location yes no

If yes, on which line/number do you want your DSL service installed? _____

Please check one item below and fill in the requested information.

- I do not want a Southwest Texas Telephone e-mail account.
- I want a Southwest Texas Telephone e-mail account.

NOTE: User Name and Password 6-10 characters upper and lower case (., -, and _ allowed). Select a user name that is relevant to you, e.g. Tom Smith might choose 'tsmith' as a user name. Your password keeps others from accessing your e-mail, so keep it in a secure place and don't share it with anyone.

User Name: _____ @swtexas.net Password: _____

| | | | | | |
|---|--------------------------|--------------------------|--------------------------|------------------------------|-----------------------------|
| <input checked="" type="checkbox"/> Box to Select Speed Connection | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cost per Month | BRONZE \$24.95 | SILVER \$39.95 | GOLD \$49.95 * | PLATINUM \$69.95 * | DIAMOND \$79.95 * |
| Upstream | 128 kbs | 256 kbs | 384 kbs | 768 kbs | 1 Mbs |
| Downstream | 256 kbs | 768 kbs | 1,500 kbs | 3 Mbs | 6 Mbs |

***Only available in certain areas (generally close to our Exchange towns).**

Additional Information

Is your computer equipped with a Network Interface Card (Ethernet ready)? _____

Do you have any outside extensions on this line/number? _____

NOTE: The \$100 installation charge is waived if the customer commits to retain the service for a period of one year. The charge will be applied if the service is disconnected during the first 12 month period.

I have read and agree to the conditions of the SWTTC acceptable use policy for ADSL service.

Signed: _____

Date: _____